

Office of the Medicaid Inspector General

The New York State Office of the Medicaid Inspector General (OMIG) protects the integrity of the Medicaid program by preventing and detecting fraudulent, abusive, and wasteful practices within the state's Medicaid program and recovering improperly expended Medicaid funds, while promoting high quality patient care.

A nationally recognized leader among Medicaid program integrity agencies, OMIG's recovery efforts and costcontainment initiatives save hundreds of millions in taxpayer dollars each year.

New Yorkers can assist OMIG in fighting fraud, waste, and abuse by reporting potentially suspicious OMIG behavior or incidents. encourages anyone who observes instances of potential Medicaid fraud, waste, or abuse to contact OMIG's fraud hotline. Tips can be completely anonymous—and OMIG investigates all reported information.

Office of the Medicaid Inspector General 800 North Pearl Street Albany, NY 12204 (518) 473-3782

How Medicaid fraud affects you:



Healthcare fraud is not a victimless crime.

Taxpavers: Even the lowest estimates of healthcare fraud represent an enormous drain on the public health care system. Taxpayers in New York State and throughout the country pay the price.

Recipients: When provider а misrepresents his or her credentials and services, it can jeopardize your health. By falsifying or exaggerating a diagnosis, a doctor may add a condition to your medical record you don't even have. You can be subjected to unnecessary or unsafe medical procedures, may receive the wrong medical treatment, or find that your health benefits have been exhausted.

Providers: The actions of a few deceitful providers ultimately damage the reputation of trusted and respected providers.

1-877-87-FRAUD 877-873-7283

www.omig.ny.gov www.omig.ny.gov/medicaid-fraud/file-allegation

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NEW YORK Office of the **Medicaid Inspector** General



Office of the Medicaid Inspector General

Reporting **Medicaid Fraud** in New York State



Kathy Hochul Governor

Frank T. Walsh, Jr. **Acting Medicaid Inspector General**

Help Stop Medicaid Fraud

Examples of provider fraud:

- Accepting kickbacks for patient referral
- Embezzling
- Prescribing services not medically necessary
- Billing the same service multiple times
- Billing for services never provided



Examples of beneficiary fraud:

- Doctor shopping or visiting emergency rooms excessively seeking controlled drugs
- Not reporting other health insurance
- Altering bills or receipts
- Submitting claims for a relative
- Reporting lower income than what is earned to establish eligibility
- Receiving gifts or incentives in exchange for using a particular provider
- Lending out a Medicaid card to someone
 else

How you can fight fraud:

- Ask your doctor questions. Make sure you know and understand the procedures performed.
- Be informed. Keep records of your medical care, and closely review all medical statements you receive. Is the date of service correct? Did you receive the services that were billed?
- Protect your Medicaid ID card like you would a credit card. Don't give out policy numbers to door-to-door salespeople, telephone solicitors or over the Internet.
- Beware of "free" offers of health care services, tests or treatments which are often fraud schemes.
- Report fraud. Contact:

Office of the Medicaid Inspector General Bureau of Medicaid Fraud Allegations 800 North Pearl Street Albany, NY 12204

877-87-FRAUD (877-873-7283)

Online: www.omig.ny.gov

www.omig.ny.gov/medicaid-fraud/file-allegation

Healthcare whistleblowers are protected by law

If you work in the healthcare field and report Medicaid fraud or abuse, your employer is not allowed to take any actions against you.

Employers that retaliate against employees are subject to fines and may be required to pay lost wages, benefits, and legal fees. Employees who are fired may be reinstated. Contact the OMIG Fraud Hotline at: 1-877-87-FRAUD (877-873-7283) or online at: www.omig.ny.gov



